



# Link-Solutions™

The Adaptable and Affordable Toolset for Network  
Connectivity Testing, Documentation and Reporting

# Business Challenge

Many IT organizations trying to troubleshoot that age old problem “is it the Network or the PC” find the task of troubleshooting to be challenging. This can be attributed to not having the right tools or standardized methods across team members and often resort to swap and replace trial and error or rely on the old school method of laptop based troubleshooting. Unfortunately, those methods are not only time consuming, but they can't perform in-depth connectivity troubleshooting tests, and often results in no resolution to the problem. Particularly with laptop based troubleshooting that can't perform tests such as PoE level to ensure the device in question is receiving enough power to run, not to mention they are cumbersome, especially in tight spaces, up on ladders and then there is the size, weight and battery life to contend with.



## Solutions

Technology has come a long way and Fluke Networks has been providing test solutions for decades. After working with hundreds of thousands of customers across an expanse of every vertical industry imaginable, we've got the task of connectivity testing down to a science so give it a try and see how your peers are getting the job done faster and easier with Link-Solutions.



# Link-Solutions™ Overview

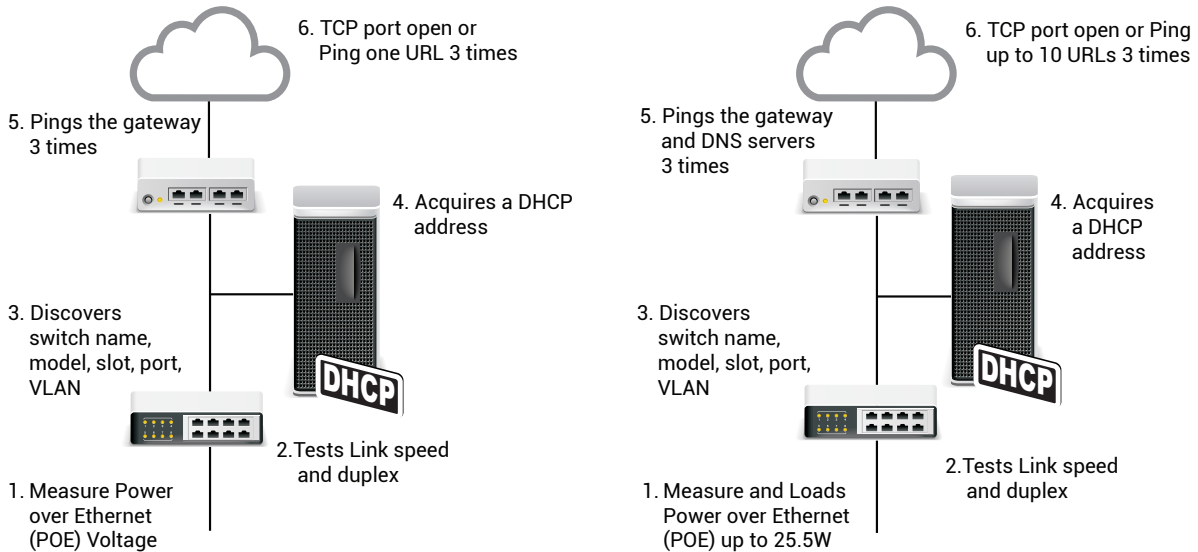
Link-Solutions is a complete product offering that can be scaled based on network sophistication and skill level. Our goal was to keep the workflow simple yet powerful and flexible such that organizations can outfit users of varying skill level with a standardized process for network verification and troubleshooting – the right tool for the job. The result is greater workforce enablement at a price point every IT budget can support.

Link-Solutions is comprised of hand-held test and cloud based reporting. On the hand-held test side LinkSprinter and LinkRunner AT perform varying levels of testing capability but both offer completely automated reporting to the same Link-Live Cloud Service. Within the Link-Live Cloud Service dashboard you'll see every test appear on the dashboard as it occurs providing better job visibility and project control as you can easily keep track of who is testing what, where and when.



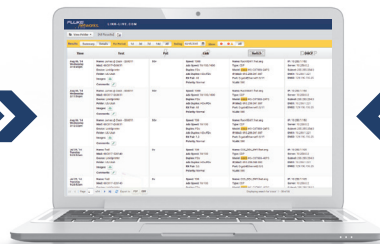
## The Right Tool for the Job

Here's how the depth of test breaks down between LinkSprinter and LinkRunner AT. Be sure to understand which models within each LinkSprinter and LinkRunner AT family offer the specific capabilities you need to customize a toolkit that supports your unique requirement.



**LinkSprinter**

Quick, simple and affordable network connectivity testing



**Link-Live™ Cloud Service**



**LinkRunner AT**

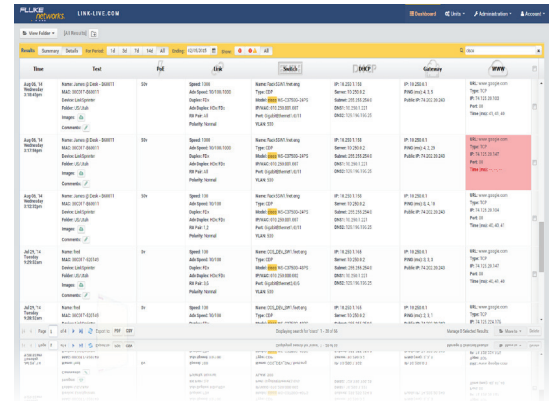
Quick and complete copper and fiber network connectivity testing

# Link-Live Cloud Service

Managing test results is often time consuming and cumbersome, leaving many organizations to just go without or when documentation does occur, it's inconsistent, ad hoc and may contain erroneous or missing results, which provides no value to the business.

There is a better way, welcome to Link-Live Cloud Service, a centralized management, collaboration and archival workspace for network connectivity test results from LinkSprinter and LinkRunner AT hand-held network testers.

Test results are automatically sent to your Link-Live cloud account, providing organizations with a newfound ability to quickly and easily document their network, provide proof of performance and better manage jobs and staff efficiency. In addition, an e-mail of every test result is sent as it occurs; allowing the technician to annotate information about the test and even attached a photo. That annotation is then automatically added to that record in Link-Live, creating an in-depth record of performance for each link and mapped connectivity path.



The screenshot shows the Link-Live Cloud Service web interface. It features a navigation bar at the top with 'LINK-LIVE CLOUD SERVICE' and 'LINK-LIVE.COM'. Below the navigation bar is a search bar and a list of test results. The table has columns for 'Test', 'Type', 'Status', 'Date', and 'User'. The 'Test' column contains details like 'Name: LinkRunner AT', 'MAC: 00:14:35:00:00:00', and 'IP: 192.168.1.1'. The 'Status' column shows 'Pass' or 'Fail'. The 'Date' column shows the test date and time. The 'User' column shows the user who performed the test. The interface also includes a sidebar with 'Home', 'Tests', 'Reports', and 'Users'.

## Link-Live Cloud Service Levels

Link-Live offers two levels, Essentials and Job Pro. Essentials comes standard with all models of LinkSprinter and LinkRunner AT, and provides important test results management and reporting capabilities. Job Pro expands Essentials into a more complete test results management platform providing greater job visibility, project control, tester and user management.

### Essentials

#### Complimentary

- ✓ Manage, sort and analyze network test results
- ✓ Filter results by time, user, network, errors
- ✓ Download firmware updates
- ✓ Generate reports in .pdf or .csv output
- ✓ Annotate test results
- ✓ Centralized multi-unit auto configuration

### Job Pro

Adds the following capabilities to Essentials and is available in 1 year and 3 year subscription offerings.

- ✓ Job folders (organize by site, job, customer, etc.)
- ✓ Custom cover page and analytical summary report
- ✓ On tester persistent comments
- ✓ Auto file into folders
- ✓ Attach photos

For more info, visit us at [www.link-solutions.com](http://www.link-solutions.com)